

What Does Success Look Like?

“In partnership with families, we can reimagine our systems to create a new experience for children, youth, and families—one of strength and wellness, in which they will thrive.”

ICPM

What is a Parent/Youth/Community Navigator?

A Navigator is a person with lived or professional experience that offers their knowledge, skillset and support to assist a youth or family in need. Having lived experience, for example, with the Justice System, allows this Navigator to authentically support and “walk with” an individual or family seeking support during and through transition of this life stressor. Our Navigators are utilized in our Care Navigation Program as support, researchers, and resource specialists.



What is a Care Coordinator?

A Care Coordinator oversees the Care Navigation Program and works collaboratively with the Coordination team & Probation Officer to ensure all referrals are received, supported, tracked, and closed with intentionality and utmost care. They are responsible for ongoing communication with the Executive Director of the Partnership for Safe Families, the Parent Voices Coordinator, and various County Agencies/Departments as needed.



What is the Agency Partner?

Agency Partners are significant in the Care Navigation Mission to link, lift, and leverage our community! The Agency Partner not only has the critical opportunity to refer the families they serve, but they also have a chance to reach out to families who may need to be made aware of their services. With the strong connection between Probation, Care Navigation Program, and the Agency, we can get a family connected to services quickly.