Interface Children & Family Services

Restorative Justice Conferencing-Harm to Healing Program

August 11, 2025





INTERFACE CHILDREN & FAMILY SERVICES

MISSION

Strengthening children, individuals, families, and communities to be safe, healthy, and thriving through comprehensive social services.



Program Overview

Restorative Justice Conferencing (Harm to Healing) Program

- Launched March 2022 in partnership with Probation, DA's Office, and Interface
- Serves ages 12–17 and transitional-aged youth (18–24)Offered in community settings and juvenile facilities
- Aims to reduce recidivism and promote accountability, healing, and reintegration
- Referral criteria determined by DA's office in collaboration with VCPA.
 - Exclusionary criteria- sexual offenses



Core Principals

- Address harm, needs, and root causes of misconduct
- 2. Empower victims by including them in decision-making
- Support youth in taking responsibility and making amends
- 4. Prioritize relationship restoration, healing, and prevention of future harm





Key Program Components

1) Case Management

- Intake & assessments (SSM and ACEs)
- Use of Evidence-based program and practices
- Coordination with Probation, DA, and service providers

2) Restorative Justice Conferencing

- Structured 3-step joint conference process
- Victim involvement or surrogate panel options
- Agreements that are specific, measurable, and restorative





Areas of Focus

1) Reducing System Involvement

- Timely outreach within 48 hours of referral
- Diversion opportunities for first-time and repeat offenses

2) Cultural Responsiveness

- Services offered in English & Spanish
- Inclusive engagement strategies for overrepresented communities

3) Trauma-Informed Practice

- Staff trained in MI and cultural competence
- Emphasis on healing-centered engagement





Service Delivery

Activities from 07/2022 through 08/2025:

- 125 youth were referred to Harm to Healing
- 48 youth completed Restorative Justice Conferencing
- Coordinated 4 graduation ceremonies in collaboration with VCPA and VC District Attorney's Office
- Facilitated 2 in-custody RJ Circle Keeping groups
- 15 youth completed 24 weeks of in-custody
 Circle Keeping





Program Highlights

Client Reach:

Up to 60 clients served annually (with potential for expansion)

Flexible Access:

Evening & weekend availability; remote services when needed

High-Quality Reporting:

Weekly, quarterly, and annual reports via Welligent system

Evidence-Based Tools:

Integration of Interactive Journaling and Motivational Interviewing

Program Goals

Goal 1: Reduce Juvenile Justice Involvement

 100% of enrolled youth receive conferencing and continued services post-RJC

Goal 2: Decrease Racial & Ethnic Disparities

 Youth of color are disproportionately impacted by arrests and formal system processing. The RJC program offers an alternative path through voluntary conferencing, reducing the likelihood of further justice system entrenchment

Goal 3: Address Root Causes of Misconduct

- Comprehensive case management, evidence-based programming, and service linkage
- Pre/Post surveys and data monitoring for program improvement





Success Story

As I have had the pleasure of doing my role in my position with Justice Services, I have been able to be a part of many youths' experiences with our harm to healing program. So many kids have put effort into taking accountability for their actions and working hard to make things right. There is one specific case that has stuck with me because of the youth's strong drive to make things right with all the people she felt she caused harm too. During our meetings we discussed a plan to make things right. This youth wrote a reflection letter, but we also discussed doing community service. The youth herself suggested she wanted to help her mom at work for her community service. Her mom's work allowed youths to do community service there, so she came up with the idea to do 6hrs of community service working at Apricot Lane Farms. This youth mentioned the labor was hard, but it made her understand the hard work her mother did to provide for them and understood how many people work in fields every day to provide for their families. This made her reflect on her actions and understand what she had done was wrong. After she completed the program, she mentioned to me she wanted to go back to school, so she could have a brighter future. This program gave her a second chance, and she was able to get something positive from it and work on staying on a positive path.





